

## Collection of Past Due Account Balances

In accordance with sections 910208 and 910209 of the

The following practices are employed by the University in an effort to collect on past due student account balances:

Registration holds, which prevent registration for future terms, may be placed on student accounts for past due balances. Holds may be reviewed by students via Murphy Online.

Registration for future terms may be cancelled for past due student accounts. Students will be given notification prior to cancellation.

A transcript hold denies access to the official transcript. A transcript hold may be placed on accounts with a past due balance equal to or greater than \$250. Unofficial transcripts may still be accessed. Official transcripts will be released directly to a prospective employer, upon verification.

After internal collections efforts have been exhausted, past due account balances may be placed with a collection agency for further attempts at collection.